

1 produce approximately \$3.8 billion access reduction. And we
2 think the UNE data would support that.

3 We also think, based on the record, in terms of
4 what the local exchange companies filed in April of 1998,
5 suggest that their rate of return each year has been going
6 up by a significant amount even after each year money is
7 taken out of the system. And the last it was, the aggregate
8 rate of return was over 15 percent. Some LEC's it's 20
9 percent.

10 And that's what happens. And I'm not saying this
11 is a pejorative way, is when you're a monopoly and you're
12 growing at the industry, and we have a wonderful
13 telecommunications industry that has double digit minute
14 growth and has significant line growth, significant second
15 line growth, it's a wonderful industry. And so, what you
16 see is unit prices being cut, but the aggregate industry
17 demand growing at a healthy clip. Thus, more revenues being
18 produced.

19 MS. HOGERTY: Okay. Mr. Brown, you had suggested
20 that essentially, rebalancing is necessary because you fear
21 that competition -- in fact, I think you said that
22 competition is beginning to take place. And that is going
23 to compete away some of your rates requiring more support
24 for universal service.

25 MR. BROWN: Yes.

1 MS. HOGERTY: What if this competition does not
2 develop and a large fund is developed?

3 MR. BROWN: Okay. As I mentioned this morning,
4 where competition isn't developing is for residential
5 customers. And my hypothesis is because they are priced
6 less than cost.

7 I was reading a report last week written by Jack
8 Grubman, an analyst for Solomon, Smith Barney, where he
9 noted that in the first quarter of 1998, the CLEC's
10 collectively gained more access lines than the ILEC. I'm
11 going from memory, but it's something like 490,000 versus
12 460,000. And he also noted in the long distance business,
13 it took 10 years before the incremental growth rate of the
14 MCI and the new entrants approached the growth rate of AT&T.

15 So, I think we've really got two markets going on
16 here. We've got the residential market that everybody's
17 wondering why aren't we seeing the competition. But you've
18 also got the business market, the dense downtown areas. Go
19 down on M street, you can see stenciled on the street where
20 MFS and others are cutting the streets to lay their fiber.
21 These are the rich veins of war in the telecommunications
22 market, and they're where a lot of the implicit support is
23 coming from.

24 And the competition is doing very well there, I
25 think, as Mr. Grubman's analysis shows. And frankly, that's

1 where most of the implicit support is coming from today. As
2 I mentioned earlier, you take western states, we've got
3 access charges that are six, seven cents a minute on each
4 end, and the interstate we're now down two or lower. So,
5 the business rates are three to four times the residential
6 rate. That's where we're seeing the damage right now. And
7 that's what is supporting, you know, the over \$50 and over
8 \$100 customers.

9 And that's, you know, why we've kind of sent up a
10 flare and said, "There's a problem here that somebody's got
11 to do something about because we're two years into this
12 thing, and you know, we've drilled holes in the bottom of
13 this bucket, and pretty soon we have to start putting
14 something back in the bucket or we're going to have
15 trouble."

16 MS. HOGERTY: If it's true that returns are above
17 normal levels, as many have alleged, I mean, why is there
18 any rush to do this?

19 MR. BROWN: Okay. Joel referenced the 1997
20 earnings level for U.S. West that happens to be 15.4 percent
21 for the whole year. In the middle of 1997, we had
22 collectively for the industry, a \$1.7 billion rate cut.
23 Looking just at my company, that drops to 13.6 roughly. And
24 regulatory returns could be a little misleading if you
25 recompute that second half using the same depreciation rates

1 that we used for financial reporting purposes. Just make
2 that change. It drops the earnings down to 11.24 percent.

3 So, I mean, it's debatable. Are we earning too
4 much? But I would suggest that under price caps, even that
5 isn't the relevant question. Price caps were supposed to
6 spur innovation, productivity, investment, new services.
7 And I think, frankly, price caps are working pretty well.

8 MS. HOGERTY: Joel?

9 MR. SHIFFMAN: Yeah. Both Mr. Lubin's comments as
10 well as Glenn Brown's comments seem to be making the
11 assumption that additional USF money either is or is not
12 needed for companies. And I guess our point is that, we're
13 not proposing to the extent that additional monies received
14 that those go to companies. We're proposing that there not
15 be any influence. But we believe that this money is needed
16 to keep rates comparable.

17 The simple fact that rates in most jurisdictions,
18 revenues exceed forward looking costs does not in any speak
19 to the issue as to whether or not rates are comparable. You
20 could have rates -- you could have every jurisdiction having
21 revenues exceed forward looking costs or even revenues
22 exceed embedded costs. That does not, in any way, speak to
23 the issue of comparability or reasonableness at the rate
24 levels.

25 So, when we talked about the need for extra

1 universal service money, we're talking about it's basically,
2 not being needed by the companies, but it's needed by the
3 customers of those companies as an offset against existing
4 rate levels to keep their rates in rural areas comparable
5 with rates in rural areas.

6 MS. HOGERTY: Mr. Cooper, you have talked about --
7 Dr. Cooper, you have talked about -- the only one who talked
8 about possibly reducing the subscriber line charge. Isn't
9 it true that when that was put into effect, the common line
10 and the interstate jurisdiction was divided 50/50? That the
11 interexchange carrier is directly charged and the other half
12 is charged to the customer?

13 MR. COOPER: Yes.

14 MS. HOGERTY: Okay. Is that division still exist?

15 MR. COOPER: Well, one of the things that's clear
16 about loop costs since we arrived at the number of 350 is
17 that they've been declining. I think it was last year
18 around this time that I said that the -- it's quite clear
19 that the ugly duckling of the industry for decades had been
20 the loop. Everything else is getting cheaper. Switching
21 was getting cheaper, and the loop was just sort of assumed
22 that it's cost never went down.

23 Over the past three or four years, I've been in
24 proceedings in which telephone company witnesses have
25 admitted that with digital and loop gain and a variety of

1 technologies, the cost of the loop has been declining
2 dramatically, 30, 40 percent at least, and maybe even more.

3 The SLC has not. It's actually, probably, the
4 only element since 1985 or 1986 that's gone up in the bill
5 after the first round of rate increase post-divestiture,
6 when everything else has gone down. So, that if you look
7 back over the past decade, the SLC has been stuck there and
8 not been the beneficiary of any rate reduction.

9 The way -- and the Chairman asked me this or I
10 mentioned this during the break. The fundamental point I
11 want to make about the SLC is that if you find as Mr. Lubin
12 has suggested, increased productivity, which means the price
13 of the loop could come down, and therefore the price of the
14 SLC could come down, that creates the room that you're
15 looking for to raise some universal service funds. So, that
16 we can have all of these good programs.

17 And let me be clear. CFA supports all these
18 programs, and we support the programs. We need to find a
19 way to fund them so that people don't end up with an
20 increase in their bill. And that's the way I have suggested
21 is that you can lower the SLC and tell people, "Stop writing
22 to those checks to the local companies, and start writing
23 them to the universal service fund administrator." I end up
24 with the same bill and I get my good programs.

25 MS. HOGERTY: Isn't that also true that the

1 portion that's charged to the interexchange carrier just in
2 relevant terms of the entire cost -- of the embedded cost,
3 is much less now than it was when the 50/50 was put into
4 place?

5 MR. COOPER: Yes. As we continually reduce access
6 charges and don't reduce the loop, the 50/50 split goes
7 away, and it becomes a larger share of course allocated of
8 being recovered directly from the end user.

9 MS. HOGERTY: So, the customer is paying a
10 larger --

11 MR. COOPER: Yes. Directly as a line item, he's
12 paying a larger share.

13 MS. HOGERTY: There's been a lot of talk about
14 rebalancing, and you seem to take the same view on
15 competition. When is it appropriate to rebalance?

16 MR. COOPER: Well, one of the points I'd like to
17 make is the Chairman asked this question about how do we
18 move forward in terms of preserving universal service. And
19 Mr. Lubin emphasized the forward looking economic costs.

20 I prefer to emphasize the loop. If we treat the
21 loop as a common cost, the example I like to use is every
22 one of the major companies at this table has committed that
23 the next generation of technology and application will be
24 XDSL. They've asked you to declare that a non-common
25 carrier service. They want to move billions of bits over

1 the telephone network using this new technology.

2 This technology is really interesting as described
3 Spring's recent announcement. All they're going to do is
4 put a module on the switch and a splitter on my house. And
5 they're going to use that whole network in between. But
6 they don't want to pay for it.

7 That's directly contrary to Smith v. Illinois,
8 which is the principle that we've used in this country for
9 70 years. If they share those costs, when they move those
10 millions of data bits over that network, not one change to
11 the copper in between or the fiber in between. If you make
12 them contribute to the facilities they use, you won't have a
13 universal service proper, because they'll sell more and more
14 bits, and they'll spread the costs over more and more uses.

15 That's the fundamental principle, I think, is
16 crucial. We don't need to rebalance rates if we constantly
17 force all services that use the loop to share the costs of
18 the loop. A principle that this Commission has applied
19 since 1930 at the insistence of the Supreme Court. And
20 nothing change in the Act or in the court to prevent you
21 from continuing to spread those costs.

22 So, that's where I see -- no need for rate
23 rebalancing, but to tap the gold mine of the
24 telecommunications network. As more and more applications
25 are available, than more and more services can help pay for

1 the fundamental infrastructure that we all use.

2 MS. HOGERTY: Mr. Wendling, could you explain to
3 me the difference between your proposal and the U.S. West
4 proposal?

5 MR. WENDLING: Yes. On the variable benchmark
6 approach, in that one the scheme is not just a \$30 or \$25
7 benchmark and a \$50. It is a more continuous spectrum of
8 variability of benchmarks on that particular one. Wherein,
9 any time you draw a single line, they're going to be -- it
10 is a sudden shift at that one point. And it may not be
11 equitable right at that place of where you changed.

12 A variable benchmark would smooth that curve out.
13 Let's say one of your goals in deciding on what the variable
14 benchmark ought to be is that the intrastate surcharge on
15 revenues should never exceed four percent. By varying the
16 benchmark in increments from one state to the next, you
17 could more approximate, never exceeding that intrastate
18 surcharge.

19 On the other hand, you could -- where you picked
20 conversely the opposite proposal on the variable percentage,
21 is to set the benchmark which is completely different from
22 theirs, at one -- say, affordable benchmark nationwide, and
23 than vary the percentage. Instead of being 25 percent, it
24 could be 26 percent, maybe even 80 percent for a state like
25 Wyoming where they really don't have a population density

1 center to generate the necessary revenues to keep a
2 intrastate surcharge down below that five percent or four
3 percent critical mass number you might decide upon.

4 MS. HOGERTY: So, it pretty much kind of follows
5 the same concept, but has more variables in it to deal with
6 your equity concerns?

7 MR. WENDLING: Exactly.

8 MS. HOGERTY: I think that's all I have for now.

9 CHAIRMAN KENNARD: Okay. Thank you, Martha.
10 Commissioner Tristani?

11 COMMISSIONER TRISTANI: As I said in my opening
12 remarks, I'm interested in the way that each plan allocates
13 responsibility between the FCC and the states. And because
14 of that, I'm interested in the variable support approach
15 that the Colorado Commission has put forth. And I'd like to
16 hear from others if this could be a useful tool to allocate
17 responsibility between the FCC and the states. And I'd like
18 particularly to hear from Mr. Shiffman. I'd like to hear
19 from the Arizona Commission and also from Mr. Cooper on
20 that.

21 And also, I'd like to hear if Colorado has any
22 responses to all of that.

23 MR. SHIFFMAN: The variable support of the
24 Colorado petition is not -- is really a variant of the 25/75
25 rule except for the fact that it divides the responsibility

1 between the FCC and the state commission on the ability to
2 pay -- of the state to raise funds, rather than on the basis
3 of a fixed national standard which may actually be
4 impossible for states to pay in certain instances.

5 In a way the variable support, not the variable
6 benchmark portion of the Colorado plan is remarkably similar
7 to the ad hoc approach with one difference. The variable
8 benchmark -- not the variable -- the variable pay approach,
9 not the variable benchmark, uses a fixed benchmark to
10 calculate the size of the fund. And it does that at a
11 fairly smally defined or non-granular level, while the ad
12 hoc approach does that -- does -- uses averages, not only
13 over the study area but over the entire state to determine
14 its support.

15 The results of the two plans are not terribly
16 dissimilar because the Colorado approach does use statewide
17 average costs to determine the percentage of the payout
18 between the FCC and the states. Part of the reason why we
19 use statewide average costs to determine the amount of the
20 fund rather than use something like the variable payout as
21 Colorado uses, the variable payout is kind of confusing
22 average in one step but also by CBG analysis in another
23 step. And we believe that that creates, in some instance,
24 anomalous results.

25 And that is if you did modify the 75/25 plan, we

1 thought to reflect the state ability to pay, that the
2 results should determine -- that that result should not just
3 determine the percentage of costs determined in other way
4 that's paid out, but also should determine the total
5 aggregate amount of costs which a state receives.

6 But they're not the -- at least the variable
7 payout method of Colorado, and the ad hoc approach are not
8 totally dissimilar. They vary with regard to the fact that
9 the details such that what cost basis you use is better to
10 forward looking, has not been analyzed in the variable
11 payout approach. And some other factors. I've not been --
12 it hasn't been priced out as the ad hoc plan has been. But
13 it's probably worth continued analysis of study.

14 MS. SCOTT: Maureen Scott, I am legal counsel for
15 Arizona Corporation Commission, and I am sitting in on
16 behalf of Chairman -- this afternoon. Unfortunately I
17 would have to say I am not familiar enough with the Colorado
18 plan to make a comment at this time, but our Commission will
19 be submitting some late filed comments on the various other
20 proposals that have been filed with the FCC, probably within
21 the next week or two.

22 MR. COOPER: CFA has tried to stay a little bit
23 out of the battling model, but I think there a couple of
24 principles that we do support and have clearly been
25 articulated by other consumer advocates in this proceeding.

1 And I can speak to those.

2 And it is worth starting from the history of 115
3 percent, because 115 percent which was the old way of doing
4 things was a fundamental recognition that between 100 and
5 115, the states were responsible. So, it clearly shared the
6 responsibility for the above average costs between the
7 Federal jurisdiction and the state jurisdiction.

8 On the other hand, there was no upper limit. As
9 has been pointed out, if you went way above 115, you got
10 more from the Federal jurisdiction. It did use statewide
11 averages, and that kept the fund smaller since every company
12 within the state was expected to average within that state.

13 And if you stayed below 115 or actually, I've been
14 in a number of proceedings over the past decade where states
15 have fallen below the 115, and been asked, "Will you ever
16 get any money back from the Federal jurisdiction?" And the
17 companies would say, "No, because aggregate suburbanization,
18 et cetera, are costs go down, and we're never going to draw
19 from the Federal fund." And that was a pretty good program.
20 I mean, it required some responsibility.

21 Does the Federal Act require us to change that
22 program? Probably not, but the FCC has actually decided it
23 would. It said it would stop averaging rates within the
24 states.

25 If you are going to do that, I think you

1 absolutely have to have a hold harmless. It would be an
2 ironic twist of fate in the statute for companies to come
3 forward over statute that had 15 paragraphs on universal
4 service and lose support for companies that really need
5 support, high cost companies. So, I think that's important.
6 And you cannot let the decisions on 25 and abandoning 115
7 impose harm on those states.

8 Second principle I think is important is that
9 universal service funds should support the core services
10 you, yourself, have defined as eligible for support in the
11 universal service support policy. I don't think the
12 decision on access accomplishes that goal, because it's not
13 part of the core services.

14 Thirdly, I think if you apply good principles of
15 the cost model we're talking about between those three
16 principles, hold harmless, a good cost model and only
17 support the core services, I think you end up with a
18 manageable fund. Whether it's variable -- I think the
19 notion of variable and choosing different basis is an effort
20 to keep the fund manageable, rather than apply principles.

21 I think we ought to do it the other way. We ought
22 to apply the principles of building a good analysis of the
23 network, apply a hold harmless principle and apply the other
24 -- the principle of supporting of core services. And I
25 think the responsibilities will jiggle out differently.

1 I've not supported or opposed any of the individual models.

2 MR. WELLER: I think I would just like to add, GTE
3 is certainly very sympathetic to the concerns that have been
4 raised by the states in terms of achieving a reasonable
5 distribution among them. And I think that the approach that
6 we proposed of using a series of benchmarks and different
7 percentages in between them is essentially designed to give
8 the Commission enough policy tools to hit the policy goals
9 that it wants to achieve in terms of both the size of the
10 fund and also the distribution of the fund among different
11 states.

12 I think with respect to the state interstate
13 division, the first thing to do is to ask yourself what
14 portion of the support, both implicit and explicit is coming
15 from interstate rates and/or mechanisms today. And that
16 provides a starting point as to what portion of the
17 responsibility the Federal mechanisms would need to step up
18 to in a new environment.

19 As Mr. Cooper says, there's a certain amount
20 that's coming from the explicit funding today that's coming
21 from the Federal side. And that ought to be maintained.
22 So, that's one item.

23 The second thing is there's a very large amount
24 coming from implicit sources through interstate access
25 charges. And there's no state program that's going to act

1 to remove those implicit subsidies and replace them with
2 explicit ones.

3 So, the remedy for that has to be a Federal
4 program. When you add those together, I think that puts a
5 floor underneath how large the Federal fund needs to be in
6 order to accomplish goals that can only be accomplished
7 through a Federal program.

8 Then, the third question is, in addition to that,
9 how much funding does the Federal program supply the states
10 that have particular distributions of costs. And we've
11 heard various discussions of those. And again, I think
12 that's a reasonable choice. Once an amount has been
13 determined that represents a reasonable balance between the
14 interest of low and high cost states that you've been
15 hearing from the in the last few weeks, than I think those
16 three targets can be rolled together, and a set of
17 benchmarks that could be chosen that hit those targets.

18 MR. WENDLING: Just if I might, one or two
19 clarification. Under the variable approach, where there are
20 benchmark support, it does use different measures
21 differently. It is a forward looking economic cost model.
22 First, the presumption for non-rural carriers. And it is
23 done by density zones or CBG's, something less than a wire
24 center. I think earlier someone took a -- made a comment
25 about providing support for condos in Beaver Creek.

1 We're not interested in providing support for
2 condos in Beaver Creek or the zillion dollar homes in Aspen.
3 The Colorado high cost fund that we just adopted doesn't
4 support those things either. And that's why targeting the
5 USF is very important, and doing it by those areas smaller -
6 - certainly smaller than study areas, certainly smaller than
7 wire centers, down to truly high cost geographic areas the
8 important way to target it.

9 The notion of using the average cost or the
10 average revenue on a state was really to look at the states
11 internal ability to generate an internal state high cost
12 fund. It wasn't an attempt to mish mash costs and revenues
13 by another one of those factors of how do you vary the
14 amount of, either the benchmark or the support. Thank you.

15 COMMISSIONER TRISTANI: I'm glad you brought up
16 the condos in, I think, Beaver Creek and Aspen. It reminds
17 me of Commissioner Ness's question this morning about should
18 we be funding lines out to Ted Turner's ranch? And I saw
19 very few hands that went up. If we change the location and
20 the owner of the piece of property, let's say, to the Navajo
21 reservation and said -- we said, "Should we be funding lines
22 out to the Hogan?" I'd like to hear what the answers could
23 be.

24 But more importantly, do any of the plans here
25 target underserved or unserved areas? Mr. Cooper?

1 MR. COOPER: Since I was one of the people who
2 said I did believe Ted Turner's line should get support, let
3 me explain that. It's quite clear, and Joel has pointed
4 this out that it's not that I want to support Ted Turner's
5 line, but under Section 253(b) of the Act, I have to have
6 reasonably comparable rates in areas that are rural and
7 urban. And so, Ted Turner is eligible for reasonably
8 comparable rates. He's eligible for just and reasonable
9 rates even though I don't think he sets my cable rates that
10 way.

11 But he is not eligible for the lifeline program.
12 He's not a low income consumer. His rates are affordable,
13 and I don't have to support him.

14 And the thing that concerns me about the effort to
15 target assistance in rural areas, is we create a witch hunt
16 for rich people or middle income people. And we figure out,
17 how much can they afford? And that's not the way we
18 designed some programs. And our universal service program
19 has, in fact, included everybody, including rural areas.
20 And I think that's an important public policy.

21 But I assure you I will oppose Ted Turner's effort
22 to get lifeline assistance.

23 COMMISSIONER TRISTANI: Mr. Wendling?

24 MR. WENDLING: Yes. The notion of underserved or
25 unserved customers, in the past in very rural high cost

1 areas, there's been a thing called the line extension policy
2 or construction charge the customer may be asked to pay.
3 And quite often when you're several miles away from the
4 nearest facility, that can be very, very expensive.

5 But currently in the models before the Commission,
6 there are caps on the investment, a \$15,000 per line or some
7 kind of capital investment that might be capped there or
8 wireless equivalent. But we looked at on an intrastate
9 side. And I know New Mexico had a fund for customers who
10 lived, met a specific income level that couldn't come up
11 with the \$40,000 or \$50,000 of line extension charges that
12 the utility may requested to get that back. And that was
13 only under a fairness test about what is an obligation of
14 the general body of rate payers to support a very high cost
15 line.

16 One of the things you might think about in
17 developing a high cost fund like we've done, is the free
18 construction allowance that a utility must offer or a common
19 carrier must offer a new customer, is tied to the amount to
20 the support they're getting from USF, so that the customer
21 at least gets that amount of free construction. If the
22 model says it costs \$100,000, they get \$100,000 of free
23 construction.

24 The next step that we haven't yet taken, is to
25 address the issue that Arizona brings up. And is, should

1 there be a separate funding available for customers for that
2 equivalent of a construction allowance support to get them
3 into part of the network? We didn't have enough information
4 at that time to know how big a fund that would require, but
5 we are continuing to investigate whether that should be part
6 of our high cost fund.

7 COMMISSIONER TRISTANI: Mr. Brown?

8 MR. BROWN: We were impressed with the comments of
9 the Arizona Commission and as a result of that, we included
10 with our reply comments a copy of a paper we shared about a
11 year ago with the FCC staff authored by Alfred Kahn,
12 essentially looking a few years out when we really do have a
13 competitive marketplace going. And we've got the right
14 level of monthly support for high cost lines.

15 And the question is, if it costs \$20,000 to extend
16 the line and someone looks at that and says, "Okay. I get
17 \$100 a month of support," which would support that line
18 extension if I knew it was going to be in service for 20
19 years.

20 But we also have a competitive market, and the Act
21 tell us that support must be portable. So, we may have
22 created a situation where we need to think about how, in the
23 future, new line extensions in high cost areas, even for
24 non-rural companies that today can cross-subsidize, need to
25 be handled.

1 In talking with some of my friends from RUS, maybe
2 there is a need to provide some financing or guarantee of
3 financing. And in that case, the loop or at least the loop
4 above some benchmark investment level itself becomes a
5 public good. But otherwise -- and we've kind of put this on
6 the backburner because we have some issues we got to work
7 our way through here that are very important. But we ought
8 to think those next few steps of how in the future, we are
9 going to fund the construction in high cost areas, because
10 it's a different ballgame.

11 COMMISSIONER TRISTANI: Mr. Shiffman?

12 MR. SHIFFMAN: There are two attributes that the
13 ad hoc plan objectively address the underserved areas. And
14 one, the embedded costs limitation -- the dynamic embedded
15 cost limitation. That being, that if a company invest
16 dollars to provide service in underserved areas, and that
17 raises their average investment per loop or per line, that
18 that will raise the standard by which the limitation on the
19 fund is measured. So that, potentially, to the extent that
20 there are embedded costs in those areas, don't get above the
21 forward looking costs on the average throughout their
22 territory. That will provide them with the financial
23 incentive to make those investments.

24 The second way that the ad hoc plan addresses that
25 issue is the dynamic hold harmless. The hold harmless is

1 not a dollar value hold harmless but is a hold harmless
2 which, for all companies, adopts the old high cost fund
3 rules and gives them at least as much monies as they would
4 have gotten under the operation of the old rules.

5 And to that extent, that they place new loops in
6 service, raise their average investment per loop under the
7 operation of the old USF or old high cost fund. They will
8 get more money and therefore, they'll have at least some
9 incentive to make those investments since they will be
10 toward under the dynamic -- what I call the dynamic hold
11 harmless provision of the ad hoc plan, the recovery of those
12 dollars.

13 COMMISSIONER TRISTANI: Ms. Baldwin?

14 MS. BALDWIN: Yes. After we finish discussing the
15 unserved and underserved areas, I would appreciate an
16 opportunity to respond to some of Dr. Cooper's concerns
17 about the Time-Warner proposal?

18 COMMISSIONER TRISTANI: Yes.

19 MS. SCOTT: Our plan -- the Arizona Corporation's
20 Commission plan, of course, is directed to the discreet
21 issue of the unserved and underserved customers. And that,
22 in large part, is because it is such a big problem in
23 Arizona. I think as the Chairman's written comments
24 indicates that just in Citizens Navajo service area alone,
25 they estimate conservatively, that there are at least 18,000

1 customers -- potential customers, living in areas without
2 facilities. Now, that's a conservative estimate. That's
3 just one service area of the state.

4 We also do not -- we do not believe that existing
5 plans or any of the proposed plans are adequate to address
6 this. We found in Arizona, at least, that existing
7 incentives under the existing high cost fund and other
8 proposals before the Commission now are not enough. And
9 some additional incentive is needed now to get facilities
10 into these areas, more in the nature of an up front
11 incentive.

12 One other point I want to mention in this regard.
13 There's so much focus on comparably reasonable rates. And
14 there's another major element, I think, in the Federal Act
15 that we're losing sight of. And that if, if you look in the
16 same provision of the Act, it also says there must be
17 sufficient service or reasonably comparable access to
18 services available in all areas of the country.

19 And this is what our plan focuses on. Somehow
20 these people -- this big group of people, have fallen
21 through the cracks, and they can't get the services that --

22 COMMISSIONER TRISTANI: At any price. Right?

23 MS. SCOTT: Right. That other customers can.

24 Thank you.

25 COMMISSIONER TRISTANI: Mr. Cooper?

1 MR. COOPER: Within the past two weeks, our
2 comments and obligations to serve in the State of
3 Washington, I guess a U.S. state. And we made the point,
4 and it is consistent, actually, with the U.S. West statement
5 here and Joel's.

6 Again, go back traditionally. How have we handled
7 unserved areas? We've handled them in the averaging
8 process. If I had a line that cost me \$10,000, and I
9 incurred those costs, if my revenues weren't adequate, I
10 came in and I averaged my rates. I raised rates. And as
11 long as I had an obligation to serve, and as long as I had a
12 monopoly, I could always make that stuff come out. And more
13 or less Joel said, we sort of incorporated that by if you
14 have a lot of high cost loops you drive up the state costs.

15 U.S. West says, "But if there's competition, I
16 can't do that anymore." And the answer is when there's
17 competition, we'll have to change the system. And that's
18 exactly the answer we gave them in Washington.

19 We understand that a day is coming when we will
20 not be able to engage in this averaging. But it's not here
21 yet. We should think about it, and we have offered comments
22 to think about it. But until it's here, we don't have to do
23 anything precipitously.

24 COMMISSIONER TRISTANI: Ms. Baldwin -- and you'll
25 be the last because I would like my fellow Commissioners to

1 be able to ask questions.

2 MS. BALDWIN: First, I do agree with Dr. Cooper on
3 the last point about when competition arrives, than we can
4 be concerned about the cost of obligation to serve. But
5 backtracking a little bit, Dr. Cooper referred to an income-
6 based approach to distributing high cost fund as a potential
7 witch hunt. And I just would like to point out a few things
8 that possibly respond to that.

9 One is, the fact that there's a variable discount
10 that's based on community incomes for the schools and
11 libraries program to insure that funds are appropriately
12 targeted, where they're needed, I don't believe has been
13 characterized as a witch hunt.

14 Secondly, perhaps I have more faith than Dr.
15 Cooper does, in both state public utility commission and the
16 FCC to establish objective guidelines. I'm not saying it's
17 easy.

18 And that's my third point. Just because it's hard
19 to do, I don't think it's necessarily a bad idea to engage
20 in a plan whereby one considers affordability as well as
21 comparability in designing a high cost program.

22 Thank you for the opportunity to respond.

23 COMMISSIONER TRISTANI: Thank you.

24 CHAIRMAN KENNARD: Thank you, Commissioner. We'll
25 go now to Commissioner Baker.